



Privacy Policy

Your privacy is important to Radiation Detection Company (“**RDC**”, “**we**”, “**us**”, or “**our**”). This RDC Privacy Policy (“**Privacy Policy**”) describes how RDC may collect, use, store, disclose, process, and transfer your personal information, through your access to or use of RDC products and services, including those at <https://www.radetco.com/> and any subdomains, website of ours that links to this Privacy Policy, related websites, mobile software applications, and other offerings (collectively, the “**Services**”). By using these Services, you signify your acceptance of this Privacy Policy. If you do not agree to this Privacy Policy, please do not use the Services. RDC may change this Privacy Policy from time to time by posting changes at <https://www.radetco.com/privacy-policy/> and may send notification emails regarding the changes. Your continued use of the Services following the posting of the changes will be deemed your acceptance of those changes.

This Privacy Policy does not apply to RDC’s NetDose dosimetry device and related services. The privacy and data security policies related to NetDose can be found at <https://digital.radetco.com/81871962385/policies/37664129297.html?locale=en>

RDC encourages you to read this Privacy Policy in its entirety, but here are a few key points of our privacy practices:

[Privacy Policy Applicability](#)

This Privacy Policy applies when you access the Services or share information with RDC. RDC may revise this Privacy Policy at any time. [More](#)

[Information We Collect from You](#)

We collect all information that you provide, including information you provide via the Services, your devices (e.g., computers, smartphones, and tablets), telephone and email, as well as information we receive from partners, using cookies and other similar technologies. [More](#)

[How We Use Your Information](#)

We process your personal information only with your consent or as needed to provide you the Services. We may also use your personal information to comply with legal obligations, operate our business, protect the vital interests of you, our customers, or the public, or for other legitimate interests of RDC. [More](#)



[How We Share Your Information](#)

We share your information with our partners, service providers, contractors, agents, and third-party vendors as they need it to fulfill the Services or for other requests you make of RDC. We may also share your information to comply with law or for other legitimate interests. [More](#)

[How We Store and Secure Your Information](#)

RDC may store your information in any country where RDC or its affiliates, partners, or providers operate facilities, and we will retain your information as long as necessary for the purposes outlined in this Privacy Policy or for so long as permitted by law, whichever is shorter. RDC takes technological and organizational measures designed to protect your personal information against loss, theft, and unauthorized access, use, disclosure, or modification. [More](#)

[Accessing and Updating Your Information](#)

You can access, get copies of, delete, change, or correct your personal information, or request changes to our use of your personal information by, using the contact information below. You may have additional rights based on where you reside. [More](#)

[Additional Privacy Information](#)

RDC's databases are located in the United States and Germany, and you consent to the transfer of your personal information from your location to the United States and Germany. The Services are not for use by children under the age of 16 years old or the lowest age permitted by applicable law. You may have additional rights under applicable law. If you have any questions about this Privacy Policy, please contact us via the information below. [More](#)

[European Union and United Kingdom Subject Rights](#)

If you are an EU or UK resident, you may have additional rights under applicable privacy laws and regulations. [More](#)



Privacy Policy

Privacy Policy Applicability

This Privacy Policy applies when you access or use the Services or share information with RDC. By accessing or using the Services and/or opting into this Privacy Policy (as applicable in your jurisdiction), you consent to this Privacy Policy. RDC may update this Privacy Policy at any time. If you do not consent to this Privacy Policy for any reason, please do not access or use the Services or share your information with us. Please note that this Privacy Policy applies only to the Services and not to any other third-party website linked to or from it, or any third-party website in which RDC’s content or functionality is embedded. We do not control the privacy policies or practices of others.

Information We Collect from You

In general, we receive and collect all information you provide via the Services, including through website input fields (including advertisements), phone, email (including email campaigns), web chat, or other similar ways. This includes personal information that can identify or relates to you, including, but not limited to:

Category of Personal Information	Examples of Personal Information We Collect	Categories of Sources from which such Personal Information is Collected	Categories of Third Parties or Services Providers with whom we share such Personal Information
Profile or Contact Data	Examples may include: <ul style="list-style-type: none"> • First and last name • Postal address • Telephone number • Email address • Unique identifiers, such as usernames and passwords 	<ul style="list-style-type: none"> • You • RDC’s affiliated entities, partners, etc. 	<ul style="list-style-type: none"> • Data analytics providers • Partners you authorize, access, or authenticate
Demographic Data	Examples may include: <ul style="list-style-type: none"> • Age • Birthday • Gender 	<ul style="list-style-type: none"> • You 	None
Commercial Data	Examples may include: <ul style="list-style-type: none"> • Records of products or services sold, used, or purchased 	<ul style="list-style-type: none"> • You 	<ul style="list-style-type: none"> • Service providers • Partners you authorize, access, or authenticate
Device/IP Data	Examples may include: <ul style="list-style-type: none"> • IP address • Browser type 	<ul style="list-style-type: none"> • You 	<ul style="list-style-type: none"> • Service providers • Partners you authorize, access, or authenticate



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	<ul style="list-style-type: none"> Type of device Information collected automatically through cookies and similar technology, device type, domain names, and access time/logs 		
Geolocation Data	Examples may include: <ul style="list-style-type: none"> General physical location IP-address-based location information 	<ul style="list-style-type: none"> You 	<ul style="list-style-type: none"> Third-party vendors
Web Analytics	Examples may include: <ul style="list-style-type: none"> Web page interactions Referring webpage/source through which you accessed the Services 	<ul style="list-style-type: none"> You 	<ul style="list-style-type: none"> Service providers Partners you authorize, access, or authenticate
Professional or Employment-Related Data	Examples may include: <ul style="list-style-type: none"> Employer 	<ul style="list-style-type: none"> You 	<ul style="list-style-type: none"> Service providers Partners you authorize, access, or authenticate
Other Identifying Information that You Voluntarily Decide to Provide	Examples may include: <ul style="list-style-type: none"> Identifying information in emails, texts, letters, or other communications you send us 	<ul style="list-style-type: none"> You 	<ul style="list-style-type: none"> Service providers

You have the choice on what information to share and the Services you want to engage. You can choose not to provide information to us, but in general, some information about you is required in order for you to access certain functionalities of the Services. These functionalities include those mentioned above or for tracking your preferences, subscribing to a newsletter, or initiating other similar actions.

We also may periodically obtain information about you from affiliated entities and partners and will add it to our database of information, including any information that you provide to third parties that are associated or whose products and/or services are integrated with the Services.

We may use cookies, heat mapping, log files, advertising identifiers, session replay technologies, reverse IP lookup, and similar tracking technologies, including those from third-party service providers like Google Analytics, Google Tag Manager, HubSpot, LinkedIn, and other cloud-based tools, to automatically collect your preferences, performance data, and information about your



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web usage when you visit the Services. For example, we may collect your IP address, device and Internet service provider information, Web browser details and the address of any referring website. We may also collect information about your online activity, such as pages viewed and interactions with other users. This may include collecting geolocation signals from your IP address or device settings to determine your location. By collecting and using this information, we may operate and personalize the Services for you. For more information on how we use cookies, please see the “Cookies” section below.

The Services are not designed to recognize or respond to “do not track” signals received from browsers. You can control the information collected by such tracking technologies or be alerted when cookies are sent by adjusting the settings on your Internet browser or devices, but the adjustments may affect or disable certain functionality of the Services. You can learn more about Google Analytics and your options for opting out of interest-based Google ads at <https://adssettings.google.com>. You can learn more about targeted ads and your ability to opt out of receiving interest-based ads at optout.aboutads.info and www.networkadvertising.org/choices.

Sensitive Information. RDC does **not** collect any sensitive personal information through our Services. Sensitive personal information, as defined by applicable data protection laws, includes information relating to your race, ethnicity, religious beliefs, moral beliefs, philosophical beliefs, sex life, sexual orientation, gender identity, political opinions, trade union membership, medical information (including mental health), genetic data, biometric data, or financial information (such as account numbers). We also do not collect any information about criminal convictions or offenses.

Cookies

Cookies, also known as tracking cookies or browser cookies, and similar technologies such as web beacons, clear GIFs, pixel tags, and JavaScript (collectively, “Cookies”) are small pieces of data, usually text files, placed on a computer, tablet, phone, or similar device when you use that device to access the Services. We use the following types of Cookies:

- **Essential Cookies.** Essential Cookies are necessary for providing you with services and features that you requested. For example, these Cookies allow you to log into and stay logged into secure areas of the Services, save language preferences, and more. These Cookies are required to make the Services available to you, so they cannot be disabled.



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- **Performance/Analytical Cookies.** Performance/Analytical Cookies allow us to understand how visitors (like you) use our Services. These Cookies accomplish this by collecting information about the number of visitors to the Services, what pages visitors view the most, and how long visitors view specific pages. These Cookies also help us measure and manage the performance of our advertising campaigns in order to help us improve the campaigns and the Services' content. For example, Google LLC ("Google") uses cookies in connection with its Google Analytics services. Google's ability to use and share information collected by Google Analytics about your visits to the Services is subject to the Google Analytics Terms of Use and the Google Privacy Policy. You can opt-out of Google's use of Cookies by visiting the Google advertising opt-out page at http://www.google.com/privacy_ads.html or the Google Analytics Opt-out Browser Add-on at <https://tools.google.com/dlpage/gaoptout/>.

You have the option to decide through your internet browser's settings whether or not to accept Cookies. Most browsers allow users to choose whether to turn off the Cookie feature, which will prevent your browser from accepting new Cookies, as well as (depending on the browser) allow you to toggle whether to accept each new Cookie. You can also clear all Cookies that are already on your device. If you do this, however, you may have to manually adjust some preferences every time you visit the Services and some functionalities may not work.

To explore what Cookie settings are available to you, look in the "settings", "preferences" or "options" section of your browser's menu. To find out more information about Cookies, including information about how to manage and delete Cookies generally, please visit <http://www.allaboutcookies.org/>.

How We Use Your Information

We process your personal information with your consent or as needed to provide you the Services. We may also use your personal information to comply with legal obligations, operate our business, protect the vital interests of you, our customers, or the public, or for other legitimate interests of RDC as described in this Privacy Policy.



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More specifically, we may use your personal information to:

- **Optimize and improve the Services.** We continually try to improve the Services based on the information and feedback we receive from you and our other users, including by optimizing the content on or functionalities of the Services.
- **Personalize the user experience.** We may use your information to measure engagement with the Services and to understand how you and our other users interact with and use the Services and other resources we provide.
- **Improve customer service.** Your information helps us to more effectively develop the Services and respond to your support needs.
- **Process transactions.** We may use the information you provide to fulfill your requests. We do not share this information with outside parties except to the extent necessary to provide the Services and related activities.
- **To send periodic communications.** The communication methods you provide through our contact forms will be used to send information and updates pertaining to the Services. It may also be used to respond to your inquiries or other requests. If you opt into our mailing list, you may receive emails that include RDC news, updates, product offerings and service information, and marketing material. If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or you may contact us via the contact information below.
- **Carry out other legitimate business interests.** We may use the information you provide to carry out other legitimate business purposes, as well as other lawful purposes.

We may use any aggregated information (as described below) for any purpose.

How We Share Your Information

We share your information with our partners, service providers, contractors, agents, and third-party vendors as needed to fulfill Services. Please note that our partners may contact you as necessary to obtain additional information about you, facilitate any use of the Services, or respond to a request you submit.



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Third-party vendors who provide products, services or functions on our behalf may include business analytics companies, customer service vendors, communications service vendors, marketing vendors, and security vendors. We may also authorize third-party vendors to collect information on our behalf, including as necessary to operate features of the Services. Third-party vendors have access to and may collect personal information only as needed to perform their functions, may only use personal information consistent with this Privacy Policy and other appropriate confidentiality and security measures, and are not permitted to share or use the information for any other purpose.

We also may share your information:

- In response to subpoenas, court orders, or other legal process; to establish or exercise our legal rights; to defend against legal claims; or as otherwise required by law. In such cases we reserve the right to raise or waive any legal objection or right available to us.
- When we believe it is appropriate to investigate, prevent, or take action regarding illegal or suspected illegal activities; to protect and defend the rights, interests, or safety of our company or the Services, our customers, or others; or in connection with our Terms of Service and other agreements.
- In connection with a corporate transaction, such as a divestiture, merger, consolidation, or asset sale, or in the unlikely event of bankruptcy.

Other than as set out above, we will attempt to notify you when your personal information will be shared with third parties.

Personal Information You Post in Public Areas. When you post a message in a RDC review or customer feedback, the information you post may be accessible to other users of the Services and the public. If you post personal information anywhere on the Services that is accessible to other users or the public, you are advised that such personal information can be read, collected, used, or disseminated by others and could be used to send you unsolicited information or for other purposes. Accordingly, you assume full risk and responsibility for posting such information and agree that RDC is not responsible in any way for personal information you choose to post in these public areas.



Privacy Policy

Aggregated Information. We may publish, share, distribute, or disclose personal information that has been aggregated with information from other users or otherwise de-identified data in a manner that does not allow third parties, including RDC partners, sponsors, and advisers, to de-aggregate the data and identify it as originating from you. Such information may help RDC identify and analyze training, demographic, and psychographic trends and information, and report to third parties how many people saw, visited, or clicked on certain content, areas of the Services, ads, or other materials. We may also use such data for research purposes and optimizing the Services' functionality.

How We Store and Secure Your Information

Personal information collected by RDC may be stored and processed in your region, in the United States, Germany, and in any other country where RDC or its affiliates, subsidiaries, or service providers operate facilities. These countries may have data protection laws that are different to the laws of your country (and, in some cases, may not be as protective). However, we have taken appropriate safeguards to require that your personal information will remain protected in accordance with this Privacy Policy.

RDC takes technological and organizational measures designed to protect your personal information against loss, theft, and unauthorized access, use, disclosure, or modification. For example:

- we transmit data over secured communication channels using SSL Login credentials,
- all personal information is stored by trusted third party providers (e.g., HubSpot),
- all systems used to provide the Services are password protected,
- all Services usage is restricted on a per-user basis on the principle of least privilege, and
- all data is encrypted during transfer and while at rest.

We rely on HubSpot's security programs to protect personal information while stored in their respective controlled facilities. For more information on Hubspot's security practices and processes, please see https://www.hubspot.com/hubfs/security_documents/HubSpot_Security_Overview_v9.1_en.pdf?t=1509903716895.

RDC complies with applicable data protection laws, including applicable security breach notification requirements.



Data Retention

RDC will retain your information as long as necessary for the purposes outlined in this Privacy Policy, in a manner consistent with our data retention policy discussed below, and for a commercially reasonable time thereafter for backup, archival, fraud prevention or detection or audit purposes. RDC will retain your personal information consistent with the original purpose of collection or as long as necessary to comply with our legal obligations; maintain accurate accounting, financial and other operational records; resolve disputes; and enforce our agreements. We will never retain your information for a period longer than permitted by law.

We determine the appropriate retention period for personal information on the basis of the amount, nature, and sensitivity of the personal information being processed; the potential risk of harm from unauthorized use or disclosure of the personal information; whether we can achieve the purposes of the processing through other means; and on the basis of applicable legal requirements.

After expiration of the applicable retention periods, your personal information will be deleted.

Accessing and Updating Your Information

To the extent provided by the law of your jurisdiction, you may:

- i. Have the right to access certain personal information we maintain about you and request details about how we process it;
- ii. Request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes;
- iii. Request that we update or correct inaccuracies regarding your personal information;
- iv. Object to our use of your personal information;
- v. Ask us to block or delete your personal information from our database;
- vi. Request to download the information you have shared on the Services; and
- vii. Confirm whether RDC stores your data in the United States and/or Germany.

You may make these requests and any other inquiries about this Privacy Policy by emailing customercare@radetco.com or calling us at (512) 831-7000. Any such requests are subject to the protection of other individuals' rights and applicable law. Additionally, to help protect your



privacy and maintain security, we may take steps to verify your identity before granting you access to the information.

Additional Privacy Information

Data Transfer. Our databases are currently located in the United States and Germany. RDC makes no claim that its Services are appropriate or lawful for use or access outside the United States and Germany. If you access the Services from outside the United States and Germany, you are consenting to the transfer of your personal information from your location to the United States and Germany. You are solely responsible for complying with all local laws, rules and regulations regarding online conduct and access to the Services. By sending us your information, you further consent to its storage within the United States and Germany.

Collection of Data from Children. The Services are not directed to children, and you may not use the Services or provide any personal information to RDC if you are under the age of 16 (or the lowest age permitted by applicable law) or if you are not old enough to consent to the processing of your personal information in your country.

California Resident Privacy Rights. California Civil Code Section 1798.83 permits our customers who are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please e-mail us or write to us at the addresses below.

European Union and United Kingdom Subject Rights

If you are a resident of the European Union (“EU”) or United Kingdom (“UK”), you may have additional rights under the EU or UK General Data Protection Regulation (the “GDPR”) with respect to your Personal Data. The following discusses these rights.

For this section, the GDPR definition of “Personal Data” and “processing” are used. Generally, “Personal Data” means information that can be used to individually identify a person, and “processing” relates to actions that can be performed in connection with collecting, using, storing, and disclosing the data. RDC is the controller of your Personal Data processed in connection with the Services.



Privacy Policy

If a conflict exists between this this section and any other provision of this Privacy Policy, the more protective policy or portion shall govern to resolve the conflict. If you have any questions about this section or whether any of the following applies to you, please contact us at customercare@radetco.com.

We may also process Personal Data of our customers' end users in connection with our provision of services to our customers. In this case, we are the processor of Personal Data. If you have any questions regarding Personal Data when RDC is the data processor, please contact the controller party in the first instance to address your rights with respect to that data.

Personal Data We Collect. The "Information We Collect from You" section above details the Personal Data that we collect from you.

Personal Data Use and Processing Grounds. The "How We Use Your Information" section above explains how we use your Personal Data. We will only process your Personal Data as explained in this Privacy Policy and if we have a lawful basis for doing so. The lawful bases include receiving your consent, having a contractual necessity, and furthering our legitimate interests or the legitimate interest of others. The following sections describe these in greater detail.

Consent

We process Personal Data based on the consent you expressly grant to us at the time we collect the data. When we process Personal Data based on your consent, it will be expressly indicated to you at the point and time of collection.

Contractual Necessity

We may process the Personal Data as a matter of "contractual necessity". This means that we need to process the data to perform under our agreement with you and enable us to provide you with the Services. When we process data due to contractual necessity, failure to provide such Personal Data will result in your inability to use some or all portions of the Services.

Legitimate Interest

We process the following categories of Personal Data when we believe it furthers the legitimate interest of us or third parties providing products or services in connection with the Services:

- Profile or Contact Data



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www.radetco.com
Phone 512.831.7000

- Commercial Data
- Online Identifiers
- Device/IP Data
- Web Analytics
- Professional or Employment-Related Data
- Demographic Data
- Geolocation Data
- Other Identifying Information that You Choose to Provide

We may also de-identify or anonymize Personal Data to further our legitimate interests.

Examples of these legitimate interests include (as described in more detail above in the “How We Use Your Information” section):

- Providing, customizing, and improving the Services.
- Marketing the Services.
- Corresponding with you.
- Meeting legal requirements and enforcing legal terms.
- Completing corporate transactions.

Other Processing Grounds

Occasionally, we may also need to process Personal Data to comply with legal obligations, to protect the vital interests of you or other data subjects, or to carry out a task necessary for the public’s interest.

Sharing Personal Data. The “How We Share Your Information” section above details how we share your Personal Data with third parties.



EU and UK Data Subject Rights

EU and UK data subjects have certain rights with respect to Personal Data. This is further set forth below. For more information about these rights or to submit a request, please email us at customercare@radetco.com. Please note that in some circumstances, RDC may be unable to fully comply with your request, including if the request is frivolous, extremely impractical, jeopardizes other's rights, or not required by law. In those circumstances, we will still notify you of such a decision. Generally, we may also need you to provide us additional information, which may include Personal Data, if necessary to verify your identity and the nature of your request. Your rights include:

- **Access:** You can request information related to the Personal Data we store about you and request a copy of such Personal Data.
- **Rectification:** If you believe that any Personal Data we store about you is incorrect or incomplete, you can request we supplement or correct such Personal Data.
- **Erasure:** You can request we erase part or all of your Personal Data from our systems.
- **Withdrawal of Consent:** If we are processing your Personal Data based with your consent (as indicated at the time of collection of such data), you have the right to withdraw consent at any time. However, please note that if you change or withdraw consent, you may have to then provide express consent on a case-by-case basis if use or disclosure is necessary to enable you to use the Services.
- **Portability:** You can request for a copy of your Personal Data in a machine-readable format. You can also request we transmit the Personal Data to another controller to the extent such transmission is technically feasible.
- **Objection:** You can contact to object to our further use or disclosure of your Personal Data for certain purposes, such as for direct marketing purposes, by contacting us as described above.
- **Restriction of Processing:** You can request RDC to restrict further processing your Personal Data.
- **Right to File Complaint:** You have the right to submit a complaint about RDC's practices with respect to your Personal Data to the supervisory authority of your country or EU



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Member State. A list of Supervisory Authorities is available here:
https://edpb.europa.eu/about-edpb/board/members_en.

Transfers of Personal Data. The “Data Transfer” information in the “Additional Privacy Information” section above details how and where we transfer your data. Most significantly, our databases are currently located in the United States and Germany, and you are consenting to RDC transferring your Personal Data to the United States and Germany.

[Click to download a copy of this Privacy Policy](#)